

Dear [REDACTED]

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

The original request was for the data for “non-regulatory ammonia spot sampling completed at Near Sawrey wastewater treatment works from 2020 to the present date”. We would be grateful if United Utilities could now provide copies of the complete data set for ammonia sampling from 2020 to the present for Near Sawrey including both “non-regulatory” data and the official data provided to the EA.

Please see attached copies of the data sent on 9th January 2025, which was in response to a request for “non-regulatory ammonia spot sampling completed at Near Sawrey wastewater treatment works from 2020 to the present date”:

- Non-regulatory samples are not collected in accordance with a specific standard or collected in a specific format and therefore there is no assurance of the accuracy of the sample results data, in the same way there is for regulatory sampling.
- United Utilities operational resources who collect non-regulatory samples are not subject to the same level of training and sampling quality assurance as our regulatory samplers are, and therefore the non-regulatory sample results are considered less robust and reliable compared to our regulatory samples.
- The data is non-regulatory in nature and is not intended to demonstrate compliance with environmental regulations or permit requirements. It should be viewed as supplementary information and not as definitive or regulatory-grade data.
- There were no ammonia spot samples carried out in the period between 3rd December 2024 and 20th December 2024, which is why the last entry is for 3rd December 2024.
- Some of the instruments used to analyse samples in the laboratory have a Limit of Detection (LOD) – any results marked as less than the LOD mean that the result is lower than the lowest quantifiable value which the instruments can pick up. In this dataset, column E is the qualifier, so whether the data is greater than (GT) or less than (LT) the LOD.

Please note, regulatory sample data is available on the Environment Agency website here: [Open](#)

[WIMS data](#).

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.