



**United Utilities Water Limited**  
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Warrington WA5 3LP

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**Our ref:** EIR/ID313

**Date:** 20/02/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**I need support with data of our water quality (full testing) over the last 12 months, but not an average, I require as many data points as you can provide.  
Our UU Water Supply Zone Reference is Z067 for Cleveleys/Thornton.**

Please see attached a copy of the water quality sample data for water supply zone (WSZ) 067. Please note a number of important points in order to explain the data further:

- Some of the instruments used to analyse samples in the laboratory have a Limit of Detection (LOD) – any results marked as less than the LOD mean that the result is lower than the lowest quantifiable value which the instruments can pick up. In this dataset, column F is the qualifier, so whether the data is greater than (GT) or less than (LT) the LOD.
- In line with Regulation 13 of the EIR, the corresponding addresses for each sample have been redacted as these are deemed as personal data.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks  
EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.